

# Pagefreezer Social Discovery

## Social Media and Web-Based Data Collection

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Pagefreezer Social Discovery is the industry-leading solution for law firms, legal consultants, and law enforcement who need to collect and search data from social media platforms and the web.

### Unique in the Industry

Pagefreezer Social Discovery offers a truly unique approach to social media and web-based data collection. Pagefreezer Social Discovery is the only eDiscovery solution today to provide post-level automated parsing of Facebook data in the new Facebook format and now post-level automated parsing for Instagram! Social Discovery is also the only solution available to enable automated item-level collection of Twitter, Tumblr, and YouTube data. Pagefreezer Social Discovery allows all collected data to be analyzed in a single interface and supports filtering and instant searchability of content and metadata from social media, websites, and webmail collections.

Pagefreezer Social Discovery is designed to easily collect social media content from the leading social media platforms, websites, and email including:

- Facebook
- Instagram
- Twitter
- YouTube
- Web pages & websites
- IMAP email including, Gmail, Outlook.com, and more
- Tumblr

Also unique in the industry, Pagefreezer Social Discovery collects social media, web, and webmail metadata in a legally defensible manner, preserves the chain of custody, and has the ability to collect dozens of item-level metadata fields directly from supported social platforms. Pagefreezer Social Discovery uses the same court-accepted digital hashing algorithm used by digital forensics and eDiscovery professionals to validate and authenticate their data.

### About Pagefreezer

Pagefreezer is a leading provider of website and social media ESI collection solutions to both the public and private sectors. Pagefreezer Solutions lets organizations collect evidence from data sources like Webmail, TikTok, Facebook, Reddit, and Instagram, to create records that can be reviewed in their original context for litigation and investigations.

### Key Advantages

- True native file collection of social media items and web pages
  - Organize collections from multiple platforms simultaneously, through a case-centric workflow
  - Robust and comprehensive metadata capture of unique item-level fields
  - Easily collect and immediately review data within a single interface
  - Instantly search across all collected items with Pagefreezer's proprietary "Fast-As-You-Type" technology
  - Export to multiple formats including load files for Relativity/RelativityOne
  - Post-level collection, filtering and production with Pagefreezer's patented web page authentication
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***“Social Discovery – a desktop software for Windows that every litigator should include in their technical belt. A single license of Social Discovery is affordable and necessary for the smallest domestic issue all the way up to the largest civil litigation matter.***

**Brett Burney**  
E-Discovery Expert  
Burney Consultants LLC

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### Our Customers



## Pagefreezer Social Discovery

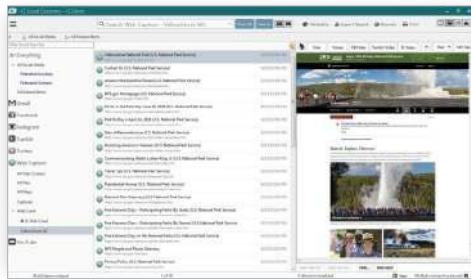


Instantly preview content from individual items ingested, including any referenced link

Search against metadata fields and content of referenced links and view highlighted matches instantly while filtering results

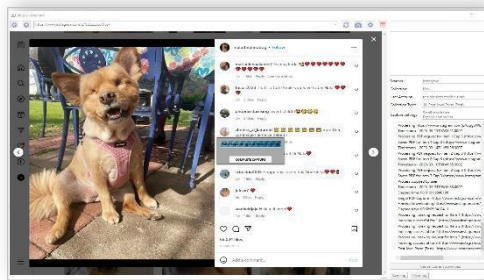


now but that Judge Gary E. Burrell QC read the leader in open court. In the system to select me for jury see "I strongly believe that it would be a disservice to the public if I were not selected for jury duty. I hold extreme prejudices against people and couldn't possibly be selected for jury duty. Therefore it would not be in the public interest if I were selected for jury duty. In addition, the man said that I was not qualified to pay attention to the case and was not qualified to be a juror. The man had been selected to be a juror for assault and reckless driving. The authenticity of the man's social media posts was confirmed from jury duty. Though he escaped jury duty, the man was not selected for jury duty. The prosecutor and defense attorney both agreed that the man was not qualified to be a juror.



Conduct single-page web capture and multiple-page web crawl and review the data alongside the rest of the social media content

Capture Instagram content and all the associated metadata with automated profile scrolling, post parsing and comment expansion



### Collect

Data can be automatically collected and indexed directly from top social media platforms, websites, and webmail providers. Pagefreezer Social Discovery aggregates data from these multiple sources in real time, in a highly scalable and case-centric manner.

### Authenticate

Digital hash values of individual items are calculated upon capture and maintained through export. Automated logging and reports are generated. Key metadata unique to social media content and web pages are captured through deep integration with various social media platforms including, Facebook, Instagram, Twitter and more.

### Search

Instantly perform broad, unified searches of collected data across multiple accounts, social media platforms and websites from a single interface. Linked content is automatically indexed and searchable and all data is aggregated for sorting, tagging and export consistent with standard eDiscovery or investigative workflow.

### Export

Export data along with metadata and linked content to a wide variety of deliverable formats including Concordance, CSV, PDF, PST, and HTML. Create eDiscovery load files and deliver collected data in a searchable native format to a review platform like Relativity.

With Pagefreezer Social Discovery, you have the ability to perform collections independently or on-demand through Pagefreezer collection services. To learn more about flexible options and pricing, contact us at [sales@pagefreezer.com](mailto:sales@pagefreezer.com).

Pagefreezer Social Discovery training and certification is available through Digital Shield, a recognized leader in computer forensics training and accreditation.

### System Requirements

- Operating System: Windows 10 (64-bit only)
- CPU: 1.8 GHz (minimum)
- Memory: 16 GB RAM
- Disk – Install Space: 200 MB
- Disk – Case Storage: 100 GB (minimum), 1TB External Hard Drive (recommended)
- Software: Microsoft Edge, Microsoft.NET framework 4.5.2 or later, Windows Media Player

